



We, the providers of Family Practice Associates of Upper Dublin, pride ourselves in treating all of our patients with respect and common courtesy. We ask that patients respond in kind with the same demeanor in their dealings with our staff and providers. We will not tolerate profanity or rude behavior.

We will provide a verbal warning and a written warning for such behavior. Repetitive behavior will warrant expulsion from our practice.

Acknowledged:

Provider \_\_\_\_\_

Patient \_\_\_\_\_

Date \_\_\_\_\_